



In compliance with Law 134-2020, known as the Protecting Patients from Surprise Medical Bills Act, Salus informs you that:

1. The Salus Clinic network participates in the following health insurance plans:
  - a. SSS
  - b. MCS
  - c. Humana
  - d. Tricare
  - e. Mapfre
  - f. United Mapfre
  - g. Veterans
  - h. Pan American Life Insurance Co
  - i. Plan de Salud Menonita (Menonita Health Plan)
  - j. Medicare
  - k. MSO of PR – MMM, Preferred Medical Choice, First Plus
  - l. IMC
  
2. We have a wide network of general practitioners and specialists who may or may not participate in the same health insurance plans as Salus. You must contact your doctor, or call our Contact Center at 787.789.1996, to check the status of your doctor as a participating provider in your health insurance plan.
  
3. Call your insurer to check the participation status of the Salus clinic or of the physician or healthcare professional whose services you require. Likewise, check whether your health insurance plan covers the medical service you require or if it covers or reimburses services rendered by out-of-network providers.

4. If Salus or the physician do not participate in your health insurance network, or if the healthcare service is not covered, your financial obligation will be higher than the copayment, deductible, or coinsurance specified in your health insurance plan.
5. If Salus or the selected physician participate in your health insurance network, you are entitled to file a report with the Commissioner of Insurance of Puerto Rico regarding any bill, charge, or collection attempt by Salus or the physician that exceeds the copayment, deductible, or coinsurance established in your health insurance plan.
6. Salus will notify the patient before the service is rendered if there is any service not covered by the plan, as well as its cost.
7. If there is a change in the participation status of Salus or the physician in the health plan provider network, Salus will notify the patient immediately.
8. If the service requested is rendered at the doctor's office and requires X-ray, anesthesia, assistant surgeon, or pathology services:
  - a. We will provide you with the name of these physicians, as well as their mailing address and telephone number, so you can contact them to check their participation status in your health insurance plan. We also recommend that you call your health insurance to confirm this information.
  - b. If any of them does not participate in your health insurance plan, please be aware that your costs may exceed the deductibles, copayments, and coinsurances applicable to your health insurance plan.
9. At Salus, we receive patients by appointment and reserve the time required to provide a high-quality service. Please note that if you make and confirm an appointment with us, Salus may charge you \$25.00 if you fail to show up to a confirmed appointment.
10. Payment methods accepted at Salus:
  - a. Cards
    - i. Visa
    - ii. MasterCard
    - iii. Discover
    - iv. ATH (ATM card)
  - b. Cash